EZClaim Advanced ICD-10 FAQ

ICD-10 Compliance Date October 1, 2015

*Due to the increased volume of calls regarding ICD-10, calls will be taken in the order received.

**EZClaim Programs**
- Advanced 9 and Advanced 10 are ICD-10 ready!
- Advanced 6/7/8 will not be updated for ICD-10 and will no longer be supported after October 1, 2015.

**What EZClaim can and cannot do.**
- EZClaim software provides the required fields for ICD-10 codes.
- EZClaim does not provide ICD-10 codes or convert ICD-9 to ICD-10 codes.
- EZClaim cannot make determinations about the proper use of the ICD-10 codes by the provider.

Q – Will EZClaim convert my ICD-9 codes to ICD-10 codes?
A – EZClaim will not convert your ICD-9 codes but you have the option of entering the codes into the EZClaim ICD-10 Library. You must obtain your own ICD-10 codes. Visit ICD10Data.com for a code conversion resource or contact your Payer.

Q – What is an ICD Indicator?
A – The ICD indicator is used to indicate to the Payer if the codes entered are ICD-9 or ICD-10 codes. The selected indicator must match the codes that were entered on the claim. Important! Selecting the ICD-10 indicator will not change an ICD-9 code to an ICD-10 code. Also ICD-9 and ICD-10 codes cannot be entered on the same claim.

Q – What do I need to do to prepare for ICD-10?
- Obtain access to ICD-10 codes. Codes are available from many sources and in many formats including your Payer.
- Cross reference your current ICD-9 diagnosis codes to the equivalent ICD-10 diagnosis codes.
- View the Medicare ICD-10 Quick Start Guide.

Q – Is there a crosswalk for ICD-9 to ICD-10 codes?
A – Medicare provides ‘Crosswalk’ resources. Go to 2015 ICD-10-CM and GEMs on the CMS website.

Q – Do I have to set up an ICD-10 Code Library?
A – Setting up the EZClaim ICD-10 Code Library is optional. If you currently use the ICD-9 code library then you might want to set-up the ICD-10 library.

Q – Can I have both an ICD-9 and ICD-10 Diagnosis library set up in my EZClaim Program?
A – Yes, enter ICD-10 codes into your ICD-10 library today and be ready for the October 1st deadline. You can submit either ICD-9 or ICD-10 codes as required.

Q - How do I populate my ICD-10 Code Library?
Q – Can I enter both ICD-9 and ICD-10 codes on the same claim?
A – You cannot mix both ICD-9 and ICD-10 codes on the same claim.
• ICD-9 codes for dates of service before October 1
• ICD-10 codes for dates of service on or after October 1

Q – How do I select the Indicator?
A – On the ‘Charges’ tab, select either the ICD-9 or ICD-10 indicator depending on which codes were entered. This indicator is used to let the Payer know if the codes entered are ICD-9 or ICD-10. The selected indicator must match the codes that were entered.
Important! Selecting the ICD-10 indicator will not change an ICD-9 code to an ICD-10 code.

Q – How do I set the ICD indicator as a default for all claims?
A – To set ICD-10 as a default setting, go to Tools > Options> Data Entry Service Lines. Select the ICD-10 indicator.

Q – How do I enter a claim with dates of service before October 1, 2015?
A – For dates of service prior to October 1st, continue to use your ICD-9 codes. On the ‘Charges’ tab, select ICD Indicator ‘ICD-9’ for claims with dates of service prior to October 1st, 2015. If you select the ICD-9 indicator, all diagnoses codes on these claims must be ICD-9.

Q – Do I still need to use ICD-10 codes if I don’t send claims to Medicare?
A – Providers covered by the Health Insurance Portability and Accountability Act (HIPAA) must transition to ICD-10. This includes providers who do not submit Medicare claims. (Medicare FAQ). Check with your Payer if questions.

Q – Will I need to edit my Claim Templates for ICD-10 codes?
A – If you have Claim Templates set up with ICD-9 codes you will need to either edit the ICD-9 Template or create a new Claim Template with ICD-10 codes. See ‘Claim Templates’ under Support/Help and then ‘Help Topics’.

Q – Will the CPT (Procedure) codes also be changing?
A – At this time Outpatient procedure codes are not affected by ICD-10. We recommend checking your coding references.
Q – Will my clearinghouse convert my codes to ICD-10?
A – It is important to contact your clearinghouse or visit their web site to determine what role the clearinghouse may play in your transition to ICD-10.

Q – I am a Mental Health provider; do I need to use ICD-10 codes?
A – The DSM codes are part of the ICD code set; the DSM-5 contains both ICD-9 and ICD-10 codes. If you have questions regarding which code to use, contact your payer.

Q – Do Workers Compensation and Property & Casualty claims require ICD-10 codes?
A – Worker’s Compensation and Property & Casualty are excluded from ICD-10 rules but may be required by certain states. Medicare says, “The Centers for Medicare & Medicaid Services will work with non-covered entities to encourage them to use ICD-10-CM.” Contact your Payer for ICD-10 guidelines.

Q – Does EZClaim Advanced offer ICD-10 code validation?
A – EZClaim does not offer code validation but does partner with Medical Code Solutions for claim scrubbing.