1. Go to http://www.citrix.com/go/receiver.html and download the Citrix Receiver

2. The Citrix Receiver should download and then prompt you to click Run or Cancel, click **Run**
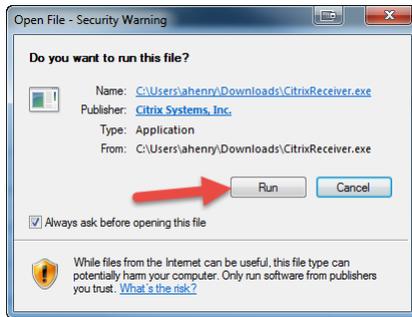

3. Agree to the prompts that follow, once the Citrix Receiver is fully installed click Cancel. **You do not need to enter a work e-mail.**
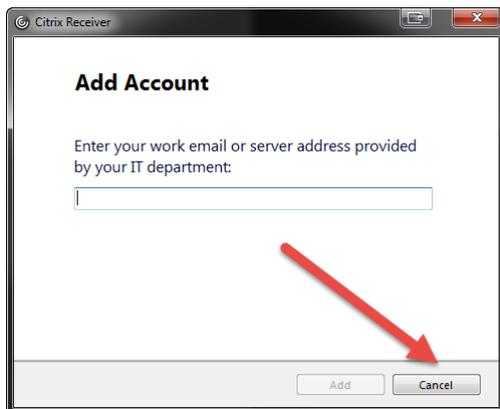

4. Next, go to www.ezclaimremote.com and enter in your username and password (for first time users, this is supplied in the EZClaim Remote Client Setup email).
5. If you receive the following 'External Protocol Request, choose 'Remember my choice for all links of this type' and then 'Launch Application.
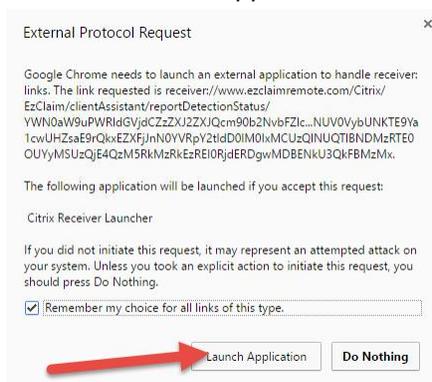
6. Now, it will check to see if the latest Citrix Receiver is installed, choose 'Already Installed'
7. If you get the following screen, choose 'Already Installed'
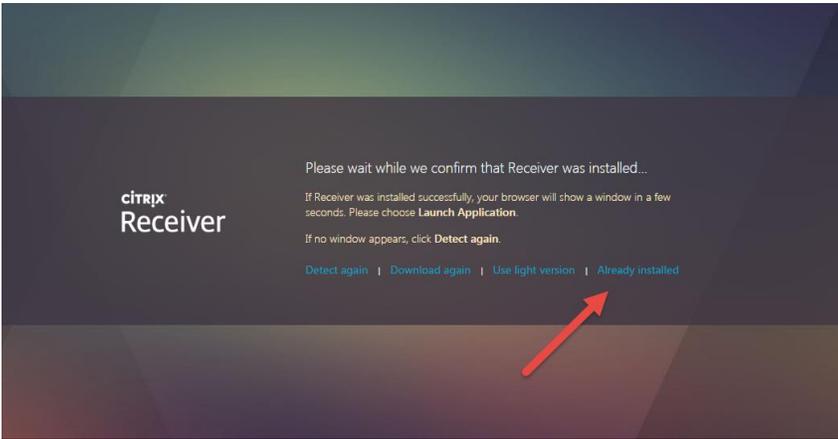
8. Next, click on your username in the upper right hand corner and select 'Change Receiver'
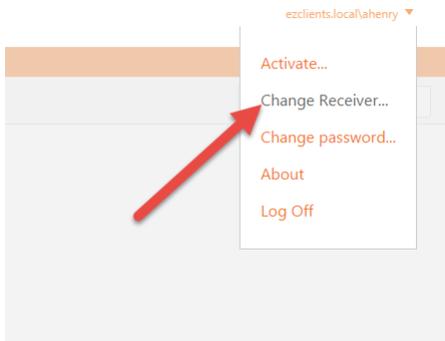
9. You will now be able to launch your EZClaim Application