

- 1. Go to www.ezclaimremote.com
- 2. Log in with the User Name and Password that <a href="mailto:support@ezclaim.com">support@ezclaim.com</a> e-mailed you.
- 3. After logging in you will be prompted to 'Detect Receiver', click on that button.

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a. If you are a **Firefox user**, you may get the following message:



b. If you are a **Chrome user**, you may get the following message:



c. Click the checkbox next to 'Remember my choice...' and then select the 'Citrix Receiver Launcher' and click 'Open Link'.

4. Next, agree with the Citrix license agreement and click 'Download'



- 5. The CitrixReceiverWeb.exe application will download
  - a. Double click on the CitrixReceiverWeb.exe and follow the prompts.
    - i. If you cannot see your downloasd press CTRL + J.
  - b. Click Run and then click 'Start' on the Welcome to Citrix Receiver screen

Citrix Receiver	
داسید Receiver	Welcome to Citrix Receiver Citrix Receiver installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use out prowser.  Allow applications access to your location. Allow access to local applications authorized by your company.  Save your credential to log on automatically. Citrix Start to set up and install Citrix Receiver on your computer.
	Start Cancel

- c. Agree to the License Agreement and click 'Next'
- d. You can Enable Single Sign-on if the option presents itself, this allows your credentials to be remembered on this device (not recommended for security reasons).

e. Next, click 'Install' and wait until the Installation is successful before proceeding.



6. Once you click 'Finish', click on the 'Continue' button.

citrix Receiver	Downloading Citrix Receiver
	Install Citrix Receiver on your machine when the download is complete. Once you've installed Citrix Receiver, return here and click <b>Continue</b>
	Continue

7. Finally, your icons will appear and you can click on them to launch your EZClaim Application!