1. Go to http://www.citrix.com/go/receiver.html and download the Citrix Receiver

2. The Citrix Receiver should download and then prompt you to click Run or Cancel, click **Run**
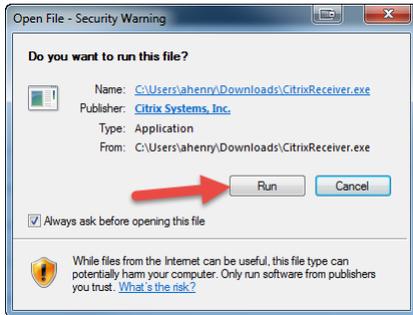
3. Agree to the prompts that follow, once the Citrix Receiver is fully installed click Cancel. **You do not need to enter a work e-mail.**
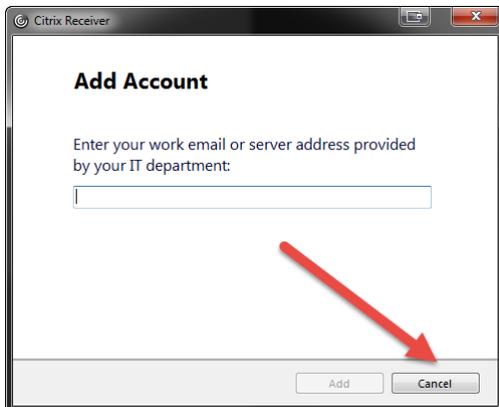
4. Next, go to www.ezclaimremote.com and enter in your username and password (for first time users, this is supplied in the EZClaim Remote Client Setup email).
5. Before launching your application, we recommend adding www.ezclaimremote.com to your trusted sites.
6. In the upper right hand corner of your browser click on the gear icon

7. Next, choose internet options
8. Next, click on the Security tab, and then on the Trusted Sites option
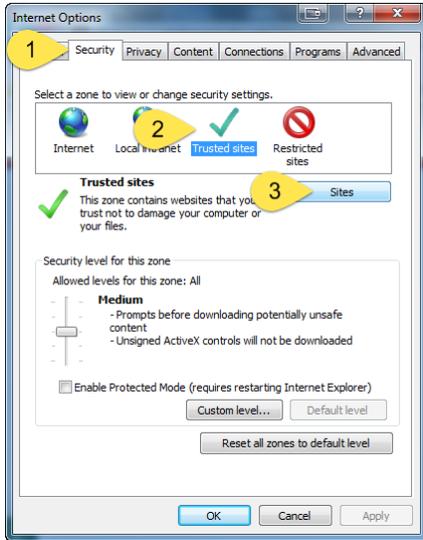
9. On the trusted sites menu www.ezclaimremote.com should be populated automatically, then add, and then close.
10. Click OK to exit out of Internet options, now you are able to launch your EZClaim application