- 1. Go to http://www.citrix.com/go/receiver.html and download the Citrix Receiver
- 2. The Citrix Receiver should download and then prompt you to click Run or Cancel, click Run



3. Agree to the prompts that follow, once the Citrix Receiver is fully installed click Cancel. <u>You do not need to</u> <u>enter a work e-mail.</u>



- 4. Next, go to <u>www.ezclaimremote.com</u> and enter in your username and password (for first time users, this is supplied in the EZClaim Remote Client Setup email).
- 5. If you receive the following 'External Protocol Request, choose 'Remember my choice for all links of this type' and then 'Launch Application.

External Protocol Request	×
Google Chrome needs to launch an external application links. The link requested is receiver.//www.ezclaimremote Ezclaim/clientAssistant/reportDetectionStatus/ WWN0aW0UWRIGdVigCZ2XIZZVIQcm00b2NvbEZIcN tewUHZsaE9rQkxEZXFJ/nN0YVRPY2tidD0IM01xMCUZQIN OUYyMSUzQjE4QzMSRkMzRkEzRE10RjdERDgwMDBENKU The following application will be launched if you accept 1	o handle receiver: .com/Citrix/ UV0VybUNKTE9Ya UQTIBNDM2RTE0 J3QkFBMzMx. his request:
Citrix Receiver Launcher	
If you did not initiate this request, it may represent an at your system. Unless you took an explicit action to initiate should press Do Nothing.	empted attack on this request, you
Remember my choice for all links of this type.	
aunch Application	Do Nothing

- 6. Now, it will check to see if the latest Citrix Receiver is installed, choose 'Already Installed'
- 7. If you get the following screen, choose 'Already Installed'



8. Next, click on your username in the upper right hand corner and select 'Change Receiver'



9. You will now be able to launch your EZClaim Application